Citizens Bank FAST LANE

FAST LANE Members enjoy:

- **Toll Discounts**
- **Tax Deductions**
- **Total Convenience**
- **FAST LANE is operational everywhere E-ZPass is accepted**

For a FAST LANE Application
Visit www.masspike.com
Call 1-877-MASSPIKE
(877-627-7745)

What To Expect In The FAST LANE®

FAST LANE (or E-ZPass) provides customers with electronic toll collection through the use of a transponder. A transponder is a small electronic device that attaches to the inside of your windshield. As you pass through a designated FAST LANE, a green "Thank You" light will flash to verify your transaction is being approved and recorded to your FAST LANE account.

If you see a yellow "LOW BALANCE" light, this indicates that you need to replenish your account if you chose the manual replenishment option. If you receive the yellow "CALL FAST LANE" light or no light at all, call the FAST LANE Service Center at 1-877-MASSPIKE (877-627-7745).

Some FAST LANEs are also open for cash payment. If you drive through this type of lane with your FAST LANE transponder, your transponder will be read by the FAST LANE system.

If a vehicle goes through a FAST LANE and is not equipped with a transponder, the vehicle is identified in the system as a FAST LANE violator and will be subject to penalties.

Please remember to always drive safely and proceed with caution through the FAST LANEs at the posted speed limits.

Please never stop in the FAST LANE!

MassPike Transportation Map
Commonwealth of Massachusetts

MASS PIKE
www.masspike.com

This map courtesy of
Citizens Bank
Not your typical bank.®

Welcome to Massachusetts

Welcome to Massachusetts. Here, you can go from rolling hills in the west to pristine beaches in the east in under three hours. You will find a state full of history and rich in diversity that opens its doors to millions of visitors every year.

From Williamstown to Provincetown and from Fall River to Newburyport, you will find wonderful people who are proud of their communities and their state. Whether it's an innkeeper or a tuna boat captain in Gloucester, an artist in Berkshire County or a farmer in Duxbury, the people of the Bay State are always ready to welcome you and share their enthusiasm for their home.

Walk in the footsteps of America's first patriots, bike through the Blackstone Valley, take in a baseball game at America's oldest ballpark, stop in at a local farm or country store, listen to a world class symphony orchestra or just enjoy a lobster dinner on the beach at sunset, you can do it in Massachusetts.

We hope you enjoy your time here and create some lasting memories that you and your family will share for a lifetime.

Massachusetts
It's all here.®
massvacation.com

General Info

EMERGENCY SERVICE PATROL
The Massachusetts Turnpike Authority's Emergency Service Patrol (ESP) provides services for motorists with disabled vehicles. The services provided include, but are not limited to, changing tires, jump-starting vehicles, treating overheated vehicles, unlocking vehicles, and assisting at accident scenes. For ESP assistance, please call the State Police at 911 on a cellular telephone.

PARK-N-RIDE LOTS
The Massachusetts Turnpike Authority invites you to use our convenient Park-N-Ride lots. The Park-N-Ride lots on the Massachusetts Turnpike offer commuters a safe place to leave their vehicles and take advantage of transportation such as carpools, vanpools, or commercial bus services. For more information, please call 617-248-2800 or visit us at www.masspike.com.

FARMERS MARKET PROGRAM
The Massachusetts Turnpike Authority would like to invite you to visit our annual Farmer's Markets, held from the middle of May to late fall. Massachusetts farmers are offered free space at our service plazas to sell their fresh farm products. For more information, please call 617-248-2800 or visit us at www.masspike.com.

FAST LANE SERVICE CENTERS
Join FAST LANE by logging onto www.masspike.com or please visit one of our convenient FAST LANE Service Center locations. See map on reverse for directions.
Auburn – 27 Midstate Drive, off Route 12
Charlton – Mile marker 80 eastbound, at the Charlton Service Plaza inside the MassPike Tourist Information Center.
Natick – Mile marker 117 eastbound, at Natick Service Plaza
East Boston – 145 Havre Street, the Massachusetts Turnpike Authority's Tunnel administration building

FAST LANE CARPOOL PROGRAM
Commuter groups of three or more are eligible to participate in the FAST LANE carpool program. Carpool registrants who purchase a FAST LANE carpool transponder may be eligible for a discount. For more information please call 1-877-MASSPIKE (877-627-7745) or visit us at www.masspike.com

State Road Laws

In general, our state driving laws are consistent with those of other states. For more information about the motor vehicle laws of Massachusetts, please contact the Massachusetts Registry of Motor Vehicles at 617-351-4500, 800-858-3926 (western Mass.) ***or www.mass.gov/rmv.com.***

NONRESIDENT PRIVILEGES Massachusetts grants the same privileges to nonresidents as to Massachusetts residents.

SPEED LAW Observe posted speed limits; on the Turnpike, 65 mph west of Exit 15 and 55 mph east of Exit 15. The speed limit in the Boston I-90 and I-93 tunnels is 45 mph; all other tunnels are 35 mph. The posted speed limit through a dedicated FAST LANE is 15 mph.

HAZARDOUS CARGO All hazardous cargo (HC) and cargo tankers are prohibited from the Boston Tunnels.

DRUNK DRIVING LAWS Massachusetts enforces these laws rigorously.

GUN LAW A Massachusetts firearms license is mandatory. The unlicensed or unauthorized carrying of firearms calls for a minimum compulsory jail sentence of one year.

RUBBISH DISPOSAL The disposal of rubbish is prohibited on public highways. Violation may result in a fine of not less than $200 or more than $3,000 and suspension of driver's license and registration. Please help us keep our highways clean. Please Do Not Litter.

TRUCK IDLING Truck engine idling time at all the Massachusetts Turnpike service areas is restricted to five minutes.

DISABILITY PARKING Special parking spaces for persons with disabilities are provided throughout the state. Massachusetts recognizes official forms of identification used by other states, such as placards, stickers, or plates. Please be advised that vehicles illegally parked will be ticketed or towed.

EQUAL ACCOMMODATIONS Massachusetts law guarantees advantages, facilities, and privileges of any place to all persons regardless of race, religion, color, sex, national origin, disability, or sexual orientation.

HITCHHIKING IS PROHIBITED ON THE MASSACHUSETTS TURNPIKE AND ALL MASSACHUSETTS STATE HIGHWAYS
Massachusetts enforces this law rigorously.

DISABLED VEHICLES If disabled, go to the breakdown lane to the right of the solid line. Turn on hazard lights and raise hood. **Remain with the vehicle, but stand on the other side of the guardrail when possible.** Use flares to indicate your position on the road. Do not obstruct rear lights. Carry a flashlight at night. Exercise extreme caution.

SAFETY BELTS Massachusetts law requires all vehicle occupants to be properly restrained by a safety belt or child safety restraint.

PARKING IN MASSPIKE'S SERVICE AREA FIRE LANES IS STRICTLY PROHIBITED Fire lanes are for emergency vehicles only. This law is strictly enforced.

GUARD AGAINST FATIGUE If needed, stop at one of the Massachusetts Turnpike's convenient service plazas to stretch or take a rest.

Helpful Phone Numbers and Web Sites

ALL EMERGENCIES
Emergencies 911
Massachusetts State Police Troop E - Weston 781-431-5050

MASSACHUSETTS TURNPIKE GENERAL INFORMATION
Massachusetts Turnpike Authority 617-248-2800
Mass Pike hearing-impaired line (TTY/TDD) 800-831-1206
MassPike Commuter Services 781-431-5087
MassPike Inclement Weather Conditions Report 800-828-9104
www.masspike.com

FAST LANE electronic toll collection program 877-MASSPIKE 877-627-7745
FAST LANE hearing-impaired line (TTD/TTY) 508-721-7974

MASSPIKE TOURIST INFORMATION CENTERS
Charlton (eastbound) 508-248-4581
Charlton (westbound) 508-248-3853
Lee (eastbound) 413-243-4929
www.massvacation.com

For additional Massachusetts tourist information centers, contact:
Massachusetts Office of Travel & Tourism (MOTT) 800-227-MASS
www.massvacation.com

MASSACHUSETTS TRANSPORTATION
Massachusetts Bay Transportation Authority (MBTA) 800-392-6100
www.mbta.com

Massachusetts Dept. of Conservation and Recreation 617-626-1250
www.mass.gov/dcr/

Massachusetts Dept. of Agricultural Resources 617-626-1700
www.mass.gov/agr/

Massachusetts Highway Department 617-973-7800
www.mhd.state.ma.us

Massachusetts Department of Revenue 800-392-6089
(for gasoline refund application) www.massdor.com

Massachusetts Port Authority/Logan Airport 800-23-LOGAN
Tobin Memorial Bridge 617-242-7979
www.massport.com

Massachusetts Registry of Motor Vehicles 617-351-4500
(western Mass.) 800-858-3926
www.mass.gov/rmv

OTHER TRAVEL SERVICES
Amtrak 800-872-7245
www.amtrak.com

MassRIDES 888-4-COMMUTE
www.commute.com

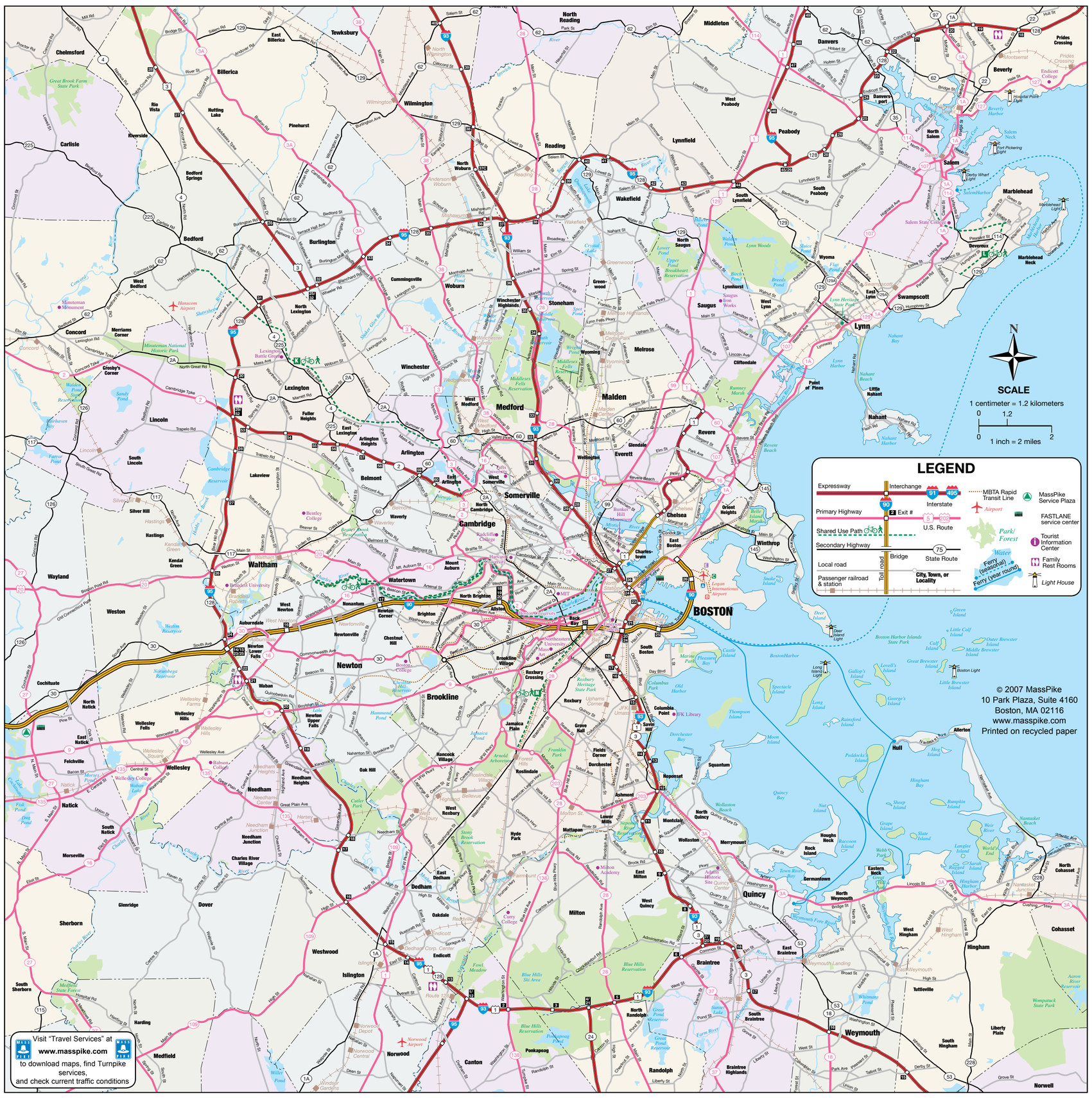
SmarTraveler 617-374-1234
www.smartraveler.com

Citizens Bank Branch Locations

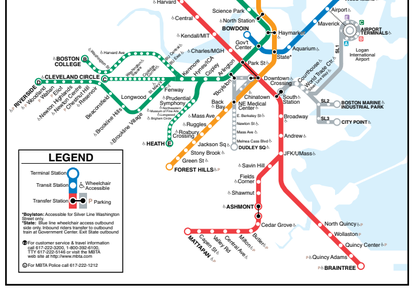
Abington inside Stop & Shop
Acton
Agawam inside Stop & Shop
Allston inside Stop & Shop
Amesbury inside Stop & Shop
Andover
Arlington Center
Arlington Heights
Attleboro inside Stop & Shop
Attleboro Mayfair inside Stop & Shop
Bedford inside Stop & Shop
Bedford
Belchertown inside Stop & Shop
Belchertown
Bellingham inside Stop & Shop
Belmont
Belmont inside Shaw's
Beverly inside Stop & Shop
Beverly inside Stop & Shop
Brigham Circle
Beacon Street
Brookline Avenue
Back Bay
North End
Financial Center
Summer Street
South End
Government Center
State Street
Exchange Place
Copley Square
Kenmore Square
Franklin Street
Copley
New Market Square
Lafayette Branch
Braintree inside Stop & Shop Plaza
Braintree
Braintree Five Corners
Grove Street
Bridgewater
Brighton
Cleveland Circle
Brighton 35
Brockton inside Stop & Shop
Brockton inside Stop & Shop
Coolidge Corner South
Brookline
Mall Road
Burlington
Burlington
Central Square - West
Harvard Square
Lechmere Square
Kendall Square
Charlestown
Mystic Mall
Chestnut Hill
Chicopee inside Stop & Shop
Chicopee
West Concord
Concord
Danvers inside Stop & Shop
Danvers inside Stop & Shop
Dartmouth inside Stop & Shop
Dedham inside Stop & Shop
Dedham
Uphams Corner
Dorchester inside Stop & Shop
Fields Corner
Codman Square
Morrissey Boulevard
E. Springfield inside Stop & Shop
East Boston
East Falmouth inside Stop & Shop
East Harwich inside Stop & Shop
East Longmeadow S&S
East Wareham inside Stop & Shop
East Weymouth inside Stop & Shop
Easton inside Shaw's Plaza
Everett inside Stop & Shop
Fairhaven inside Stop & Shop
Fairhaven
Fall River inside Stop & Shop
Fall River inside Stop & Shop
Falmouth
Foxboro S&S
Framingham inside Stop & Shop Tpke
Framingham inside Stop & Shop
Framingham Edgell Rd.
Framingham
Hamilton Plaza
Franklin inside Stop & Shop
Franklin
Gardner inside Stop & Shop
Gloucester inside Stop & Shop
Gloucester
Grafton inside Stop & Shop
Greenfield inside Stop & Shop
Groton
Hadley inside Stop & Shop
Halifax inside Stop & Shop
Hanover
Hingham inside Stop & Shop
Hingham
Holyoke inside Stop & Shop
Holyoke inside Stop & Shop
Hudson inside Stop & Shop
Hudson Main
Hudson South
Hyannis inside Stop & Shop
Hyannis Rotary
Hyde Park inside Shaw's
Jamaica Plain
Kingston inside Stop & Shop
Kingston
Lawrence
Lexington inside Stop & Shop
Countryside MA
Littleton
Ludlow Downtown
Center Street
Lynn inside Stop & Shop
Malden Center
Oak Grove
Maplewood
Malden inside Stop & Shop
Mansfield inside Stop & Shop
Marlborough Center
Marlborough East
Marlborough inside Price Chopper
Marshfield
375 Centre St.
270 Great Rd.
1282 Springfield St.
60 Everett St.
100 Macy Street
209 North Main St.
699 Massachusetts Avenue
1420 Massachusetts Avenue
469 Pleasant St.
251 Washington Street
337 Great Road
287 Great Road
20 George Hannum Street
33 Main Street
70 Pulaski Blvd
65 Leonard Street
535 Trapelo Road
37 Enon Street
224 Elliott Street
1628 Tremont Street
73 Tremont Street
435 Brookline Avenue
426 Boylston Street
315 Hanover Street
One Financial Center
40 Summer Street
1355 Washington Street
One Center Plaza
28 State Street
53 State Street
607 Boylston Street
560 Commonwealth Avenue
77 Franklin Street
535 Boylston Street
60 New Market Square
6 Ave De Lafayette
300 Grove Street
865 Washington Street
540 Granite Street
310 Grove Street
755 Bedford Street
414 Washington Street
2000 Beacon Street
35 Washington Street
683 Belmont St.
932 N. Montello St.
315 Harvard Street
429 Harvard Street
40 Mall Road
248 Middlesex Turnpike - Rt. 62
33 Center Street
689 Massachusetts Avenue
6 JFK Street
225 Cambridge Street
141 Portland Street
5 Austin Street
152 Everett Ave
1330 Boylston Street
672 Memorial Dr. - Rt. 33
1283 Memorial Drive
1134 Main St.
97 Lowell Road
301 Newbury St.
50 Independence Way
25 Faunce Corner Mall Rd.
160 Providence Highway
5 Bryant Street
572 Columbia Road
1100 Massachusetts Avenue
217 Adams Street
569-571 Washington Street
731 Morrissey Blvd.
1277 Liberty St.
26 Central Square
20 Teaticket Highway
500 Chatham Rd., Rt. 39 & 137
470 N. Main St.
Rt. 6 & 28, Cranberry Hwy.
700 Middle St.
690 Depot Street
1690 Revere Beach Pkwy
221 Huttleston Avenue
4 Plaza Way
333 Mariano Bishop Blvd.
501 Rodman St.
50 Davis Straits Street
141 Main Street
19 Temple Street
235 Old Connecticut Path
35 Edgell Rd.
303 Worcester Road, Rte. 9
74 Main Street
40 Franklin Village Drive
293 East Central Street
384 Timpany Blvd.
6 Thatcher Rd.
147 Main Street
100 Worcester St.
89 French King Hwy.
163 Main Street
456 Russell St
323 Plymouth St.
250 Rockland Street
400 Lincoln St.
11 Fearing Road
28 Lincoln Street
2265 Northampton St.
10 Technology Dr., Rt. 85
17 Pope St.
177 Broad Street
65 Independence Drive
417 Barnstable Road Airport
1377 Hyde Park Ave
696 Cambridge Street
160 Summer St., Rt 3A
164 L. Summer Street
160 Winthrop Ave
36 Bedford St.
421 Lowell St
1776 Massachusetts Ave
272 Great Road
33 Center Street
645 Center Street
35 Washington St.
399 Main Street
876 Main Street
28 Lebanon Street
99 Charles Street
377 Chauncy St.
96 South Bolton Street
500 Boston Post Road
240 East Main Street
1 Snow Road

Citizens Bank Branch Locations continued

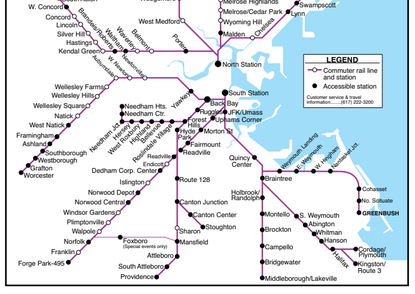
Marstons Mills inside Stop & Shop
Mashpee inside Stop & Shop
Mattapan
Maynard
Medfield inside Stop & Shop
South Medford
Spring Street
Wellington
West Medford
Medford inside Stop & Shop
Medford Center
Methuen inside Stop & Shop
Middleboro inside Stop & Shop
Milford inside Stop & Shop
East Milton
Milton Village
North Andover inside Stop & Shop
Natick inside Stop & Shop
Natick Roche Bros.
Natick Center
Needham
Needham Heights
New Bedford inside Stop & Shop
New Bedford inside Stop & Shop
New Bedford
Newton Four Corners
Newton Corner
Newton Centre
Newtonville
North Adams inside Stop & Shop
N. Attleboro inside Stop & Shop
North Quincy
North Reading
North Reading inside Stop & Shop
North Waltham
Northampton inside Stop & Shop
Norwell inside Stop & Shop
Queen Anne
Norwood inside Stop & Shop
Norwood
Orleans
Orleans inside Stop & Shop
Osterville
Peabody inside Stop & Shop
Pembroke inside Stop & Shop
Pittsfield inside Stop & Shop
Pittsfield inside Stop & Shop
Pittsfield inside Price Chopper
Plainville inside Stop & Shop
Plymouth inside Stop & Shop
Plymouth
Cedarville inside Shaw's
Quincy inside Stop & Shop
Quincy inside Stop & Shop
Quincy Center
South Quincy
Randolph
Raynham inside Stop & Shop
Revere inside Stop & Shop
Revere inside Stop & Shop
Revere inside Stop & Shop Suffolk
Revere
Roslindale
Dudley Station
S. Yarmouth inside Stop & Shop
Sandwich inside Stop & Shop
Sandwich
Saugus inside Shaw's
Seekonk inside Stop & Shop
Sharon
Shrewsbury MA
Shrewsbury inside Stop & Shop
Somerset inside Stop & Shop
Somerville inside Stop & Shop
Winter Hill
Davis Square
Union Square
South Attleboro inside Bristol Place Mall
South Boston
Dartmouth
Dennis inside Stop & Shop
South Dennis
South Yarmouth
Springfield inside Stop & Shop
Island Pond
Cottage Street
Main Street
Allen & Cooley
Stoneham inside Stop & Shop
Stoughton inside Stop & Shop
Stoughton
Cobbs Corner
Stow
Sturbridge inside Stop & Shop
Sudbury
Swampscott inside Stop & Shop
Swampscott
Tewksbury
W. Springfield inside Stop & Shop
Walpole inside Stop & Shop
Waltham
Watertown inside Stop & Shop
Watertown inside Stop & Shop
Watertown
Wellesley
VFW Parkway
West Roxbury
Westboro inside Stop & Shop
Westboro inside Stop & Shop
Westfield inside Stop & Shop
Weston
Westwood Roche Bros.
Weymouth inside Pleasant Street Plaza
Whitman inside Stop & Shop
Wilbraham
Wilmington
Winchester Center
Winchester
Winthrop
Woburn inside Stop & Shop
Montvale
Woburn
Russell Street
Mishawum
Worcester inside Stop & Shop
Worcester inside Stop & Shop
Worcester inside Stop & Shop
Worcester inside Price Chopper
3900 Falmouth Rd.
39 Nathan Ellis Highway
1575 Blue Hill Avenue
47 Nason Street
541 Main St.
448 Main Street
257 Spring Street
499 Riverside Avenue
501 High Street
30 Commercial St.
1 Riverside Avenue
90 Pleasant Valley St.
438 West Grove St
196 East Main St., Rt. 16
420 Granite Ave
40 Adams Street
757 Turnpike Street
829 Worcester Street
150 W. Central St.
34 Main Street
133 Chapel Street
968 Highland Avenue
1001 King's Hwy.
438 Dartmouth St.
550 Tarkiln Hill Road
1126 Beacon Street
300 Washington Street
1188 Centre Street
305 Walnut Street
876 State Road
206 E. Washington St.
371 Hancock Street
72 Main Street
97 Main Street - Rt. 28
1084 Lexington Street
228 King St.
468 Washington St.
36 Washington Street
1415 Providence Hwy
134 Nahatan Street
56 Main St.
2110 Cranberry Cove Plaza
65 Wianno Avenue
19 Howley Street
Church St. Rt. 139, N. River Pl
1 Dan Fox Dr.
660 Merrill Road
555 Hubbard Ave.
109 Taunton Street
127 Samoset Street
20 North Park Avenue
2260 State Road
65 Newport Avenue
495 Southern Artery
1200 Hancock Street
85 Quincy Avenue
50 South Main Street
36 New Cape Hwy
151 V.F.W. Hwy. - Rt 1
540 Squire Rd
40 Furlong Drive
385 Broadway
777 South Street
2343 Washington Street
55 Long Pond Dr.
65 Rt. 6A
10 Merchants Road
400 Lynn Fells Pkwy.
Rt. 6, 125 Highland Avenue
720 South Main Street
50 Boston Turnpike
539 Boston Tpk.
815 Grand Army Highway
779 McGrath Hwy
338 Broadway
212 Elm Street
40 Union Square
1210 Newport Avenue
441 West Broadway
606 Dartmouth Street
500 Patriot Sq. Mall, Rt. 134
434 Rte. 134
1116 Main Rte. 28
1600 Boston Road
20 Island Pond Road
276 Cottage Street
950 Main Street
296 Cooley St.
259 Main St. - Rt. 28
278 Washington St. - Rt. 138
601 Washington Street
90 Sharon Street
159 Great Road
100 Charlton Road
450 Boston Post Road
450 Paradise Rd. - Rt. 1A
500 Paradise Road
295 Main Street
935 Riverdale Rd.
565 Main St.
716 Main Street
700 Pleasant St.
171 Watertown St.
631 Mt. Auburn Street
177 Linden Street
75 Central Street
673 VFW Parkway
1999 Centre Street
290 Turnpike Rd., Rt 9
32 Lyman St.
57 Main St.
415 Boston Post Road
338 Washington St.
35 Pleasant Street
475 Bedford St., Rt. 18
455 Main Street
240 Main Street
522 Main Street
791 Main Street
35 Putnam Street
2 Elm Street
331 Montvale Avenue
355 Main Street
6 Russell Street
One Commerce Way
949 Grafton Street
541A Lincoln St.
940 W. Boylston St.
50 Cambridge Street



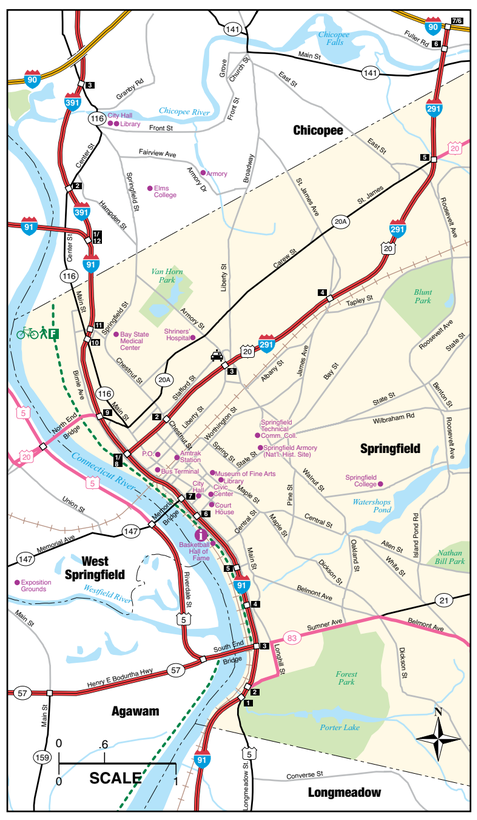
MBTA Rapid Transit System



MBTA Commuter Rail System

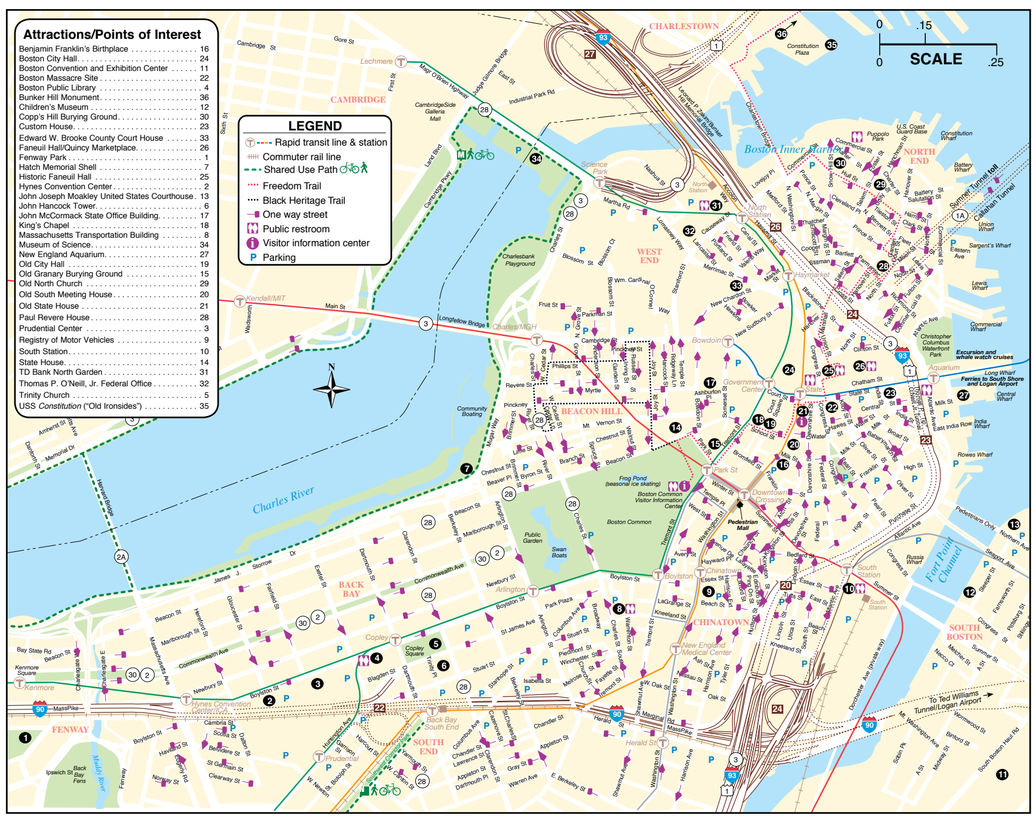
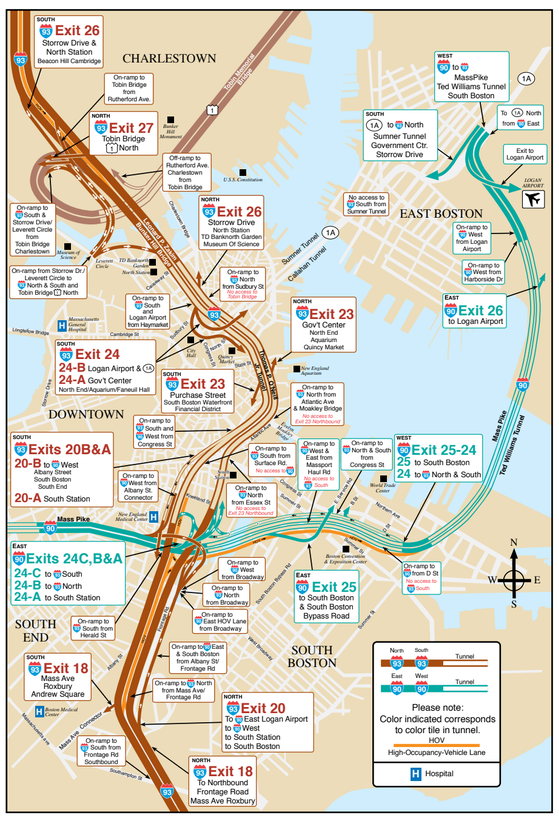


Springfield



Worcester

Downtown Boston



Exits and Interchanges